

Tyson Woolley

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Summary:

WordPress developer with strong skills in website management and server support. Skilled in HTML, CSS, cPanel, AI prompt engineering and Vibe coding, with a focus on solving technical challenges efficiently.

Skills:

WordPress • HTML • CSS • cPanel • Linux • Website Monitoring • Uptime Monitoring • AI Prompt Engineering • Vibe Coding • Responsive Web Design • Website Monitoring • Troubleshooting

Work Experience:

WordPress Developer

Salt River Technologies

Jan 2022 - Present

- Developed responsive websites using WordPress, HTML, and CSS
- Performed website maintenance, backups, and security updates to ensure optimal uptime
- Created and executed manual test plans for WordPress-based applications
- Developed and implemented malware removal strategies for client websites
- Implemented website security strategies and monitored site performance
- Updated WordPress core, themes, and plugins; ensured compatibility and functional stability

Software QA Tester

uTest - Freelance

Jun 2023 - Present

- Performed exploratory, functional, and usability testing on web and mobile applications
- Conducted manual regression testing for application updates and new features
- Successful completion of 50+ test cases based on project requirements

Website Support Specialist – Gilbert Public Schools

Sep 2010 - Jan 2022

- Managed Linux and Apache servers hosting district CMS and LMS platforms
- Responded to alerts and incidents to restore website availability
- Monitored uptime, performance, and reviewed server logs for issues
- Handled on-call alerts, after-hours, and emergency web server support

Cyber Range Security Analyst – Arizona Cyber Warfare Range (Volunteer)

Jan 2016 - Oct 2020

- Performed vulnerability assessments on the cyber range's WordPress web application.
- Conducted penetration testing to identify and mitigate security risks.
- Configured, maintained, and supported CTF labs, servers, and secure virtual environments.

Helpdesk Analyst – Volt (Contract)

Feb 2010 - Sept 2010

- Provided Tier 1 support via phone, email, and ticketing system.
- Assisted with user account setup and authentication troubleshooting.
- Documented and escalated technical incidents per SLA requirements.

Education & Certifications:

- Certificate of Completion – Linux Professional, Chandler-Gilbert Community College (2016–2018)
- cPanel Professional Certification (CPP) – ID: 6a45-f312-8881-e181
- Google AI Prompting Essentials – HSI6FI40VQC7

Portfolio: tcwoolley.com